

8D PROBLEM DESCRIPTION D2

Purpose

To understand and control the intention of the stage D2 – Problem Description of the 8D Problem Solving Method

Background

Grainbuddy has four production lines which are all standardized using the same process setup, except for Line L4, which was refurbished in February (current year), where the cooling process step was replaced including with a new computer controlled system.

The principle process layout for beer production according the picture on the following page:

Facts and figures (so far).

1. Affected product: IPA Himmelsfinder
2. Potential Market: Northern Europe and USA
3. Notifying country: Denmark
4. Formal complaints: 1 (and 2 informal observations)

Task

You are the manager of the problem solving Team at Grainbuddy.

Based on the above and previous given information you are to perform an Is/Is-Not analyses and after that make a clear **problem description** using the 8D Excel Template.

Support

8D Report Excel file

Time:

30 minutes

TRAINING EXERCISE

